

GREAT PLAINS INTERAGENCY DISPATCH CENTER

STANDARD OPERATING GUIDE # 5

TITLE: County / Great Plains Notification of Wildland Incidents

EFFECTIVE DATE: August 4, 2004

UPDATED: October 2018

INTENT: To identify the county notification process for wildland incidents within the Black Hills fire protection district.

PROCEDURE

1. Great Plains receives initial report:

1.1. Great Plains (GPC) dispatches resources to incidents per response levels listed on Run cards. Once units are enroute, GPC will notify the appropriate county fire dispatch center, or Public Safety Answering Point (PSAP).

a. Units enroute, no one on scene:

1.1.a.1. GPC will notify the Fire Dispatcher of the local county PSAP and relay fire location, responding units, and assigned radio frequencies. Counties follow their own protocols for dispatching Volunteer Fire Departments. GPC does not have the authority to tell a VFD that they can not respond within their jurisdiction.

1.1.a.2. GPC will request a list of responding resources from the PSAP. If the information is not available, GPC may request a call back from the PSAP once the information is known.

1.1.a.3. Once units are on scene GPC may relay pertinent updates to the county PSAP.

b. Units on scene

1.1.b.1. Units on scene, requesting no assistance:

1.1.b.1.1. GPC will notify the County PSAP and relay fire location, units on scene, and a brief synopsis of the fire. GPC will also convey to the PSAP that no further assistance is needed. The County PSAP will advise the VFD(s) per their own protocol.

1.1.b.2. Units on scene, requesting assistance from the VFD(s):

1.1.b.2.1. GPC will notify the County PSAP and relay fire location, units on scene, and a brief synopsis of the fire. GPC will fill requests for additional resources with assistance from the local VFD Chief(s).

- 1.1.b.3. All resources ordered through GPC will be Red carded. GPC will relay to the IC the unit identifiers and eta for the additional resources. GPC will also provide name of the IC, fire location/access, and assigned radio frequencies to the responding resources.

2. Counties receive initial report

- 2.1. Counties will dispatch appropriate Volunteer Fire Departments and then make notification to GPC. GPC personnel will request the following information:
 - a. Location of incident, land marks, roads, addresses, etc.
 - b. Units enroute, and number of personnel if possible.
 - c. Name of reporting party and contact number.

Once GPC has this information, they will respond resources at the appropriate response level per run cards. Initial dispatches will include notification to State and Federal units where Volunteer Fire Departments are responding and what Command and Mutual aid frequencies should be utilized per response zone Run card. In some Response Zones VFD resources are counted as part of the Run Card response.